



Privacy Statement Austria

Forvis Mazars - Signals Collaboration Platform

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1. General

You have chosen to use our cloud service Forvis **Mazars Signals**. This service is a collaboration platform from Mazars that enables us to work and communicate digitally with you. The service primarily relates to the exchange of information within the scope of tax consulting and auditing services and is intended to simplify processes and make them clearer and to minimize risks for you along data transmission via internet.

With regard to information obligations concerning **operational data processing** in the context of our professional tax consulting and auditing services, we refer to our **separate privacy declaration**, which is available on our website in the section Privacy Policy. This information is not affected by the use of this collaboration platform.

The present statement is therefore tailored to the processing of personal data within the Forvis Mazars Signals platform.

Forvis Mazars assigns high priority to information safeguards and legal responsibilities regarding your personal data. This Privacy Statement sets out what personal data we collect from you through our platform-based interaction with you, how we process that personal data and summarizes your rights in relation to the processing of your personal data.

2. Data Controller

The data controller is the respective Forvis Mazars member firm in Austria in the field of tax consulting, auditing or IT services with which you have entered into a service agreement. Each Forvis Mazars company is a separate and independent legal entity:

- Forvis Mazars Partners GmbH
- Forvis Mazars Business Services GmbH
- Forvis Mazars IT Services GmbH
- Forvis Mazars Financial Advisory GmbH

This privacy statement refers to them as “Forvis Mazars”, “we”, “our”, “us”. This privacy statement applies to each of them separately. Detailed information about our companies in Austria can be found in the imprint on our website.

We comply with the requirements of the GDPR as well as relevant national regulations and we have implemented technical and organizational security measures that meet current security standards.

3. Place of data processing

All data uploaded within Forvis Mazars Signals is processed within the European Union.

Forvis Mazars Signals system support and maintenance is provided by Forvis Mazars Netherlands. Corresponding agreements with any involved data processors are in place.

Technical security requirements are specified and documented in the form of a "Security White Paper". This document is available in English language.

Reflecting latest security standards, Signals uses multi-factor authentication for login. This means that after entering your email address and password, you confirm your login with an application on your smartphone.

The set up and administration of system users is managed in Austria by employees of Forvis Mazars Partners GmbH and Forvis Mazars IT Services GmbH.

4. Lawfulness of data processing

We require your data to fulfill our contractual obligation (Art. 6 para. 1 b GDPR).

The processing within the collaboration platform is based on your consent / commitment to use the platform. We sometimes require IP and user tracking information (cookies) to provide / maintain / secure the service or to improve or troubleshoot in case of any incidents (Art. 6 para. 1 f GDPR, legitimate interest).

5. Data subjects

Depending on the nature of the services we provide, the legal obligations to which we are subject, our legitimate interests or the specific consent you give us for this purpose, we may process the following categories of data subjects:

- You as our clients (and / or from individuals associated with you)
- individuals whose personal data we obtain in connection with providing professional services to you (e.g. your employees, customers and suppliers, your and your employees' family members, government agency contact persons, your other advisors).

6. Personal data processing within Signals

Depending on the nature of the services we provide, the legal obligations to which we are subject, our legitimate interests or the specific consent you give us for this purpose, we may process the following categories of personal data (non-exhaustive listing due to the individual nature of engagements):

Tax advisory and outsourcing services (examples):

- Basic information, such as name, age, date of birth, gender, language, your relationship to a person (e.g. your marital status and family details).
- Your contact details (e.g. address, phone, email and other contact details)
- Your business activities
- Employment and education details (e.g. the organisation you work for, your job title and education details)

- Government identifiers (e.g. BSN, passport number, ID card)
- Chamber of Commerce registration number(s)
- Payroll, income, tax and other financial information
- Receipts and information of any kind that you provide to us that may directly or indirectly contain personal data.

Audit and assurance services (examples)

- Your contact details (e.g. address, telephone, e-mail and other contact persons)
- Employee data (e.g. salary statements etc.)
- Financial data subject to audit
- Audit evidence, contracts, records and supporting documents in any form that may directly or indirectly contain personal data, depending on their nature.

General information / system use:

- Your IP address (from which you log in to Signals), browser type and language setting
- Signals username and password
- Using Forvis Mazars Signals results in cookies being sent to your computer. Cookies are small text files that are placed on your computer by the websites that you visit. For further details, please consult our Cookie Policy before the use of the web platform.

7. How we collect your data

We process personal data that we receive from you or others (e.g. your employees, customers, your other advisors, government agencies or third party service providers we use to support our business operations; ...) or because it is publicly available (e.g. the commercial register, website, any other ...).

8. Retention periods

We will hold your personal data on our systems for the longest of the following periods: (i) as long as is necessary for the purpose of which it was collected; (ii) any retention period that is required by law; or (iii) the end of the liability period in which litigation or investigations might arise in respect of our services. After the applicable retention period(s) have expired, personal data will be deleted or anonymized.

9. Data subject rights

You are entitled (i) to verify if and which of your personal data we process, and to receive a copy of these data, (ii) to request that your personal data are rectified, amended or erased insofar as they are processed inaccurately or not in conformity with the law, (iii) to request us to restrict the processing of your personal data, (iv) under certain circumstances to object to the processing of your personal data or to withdraw the consent to the processing previously given, whereby a withdrawal does not affect the lawfulness of the processing performed before the withdrawal, (v) to request data portability insofar as you are our client, (vi) to know the identity of third

parties to whom your personal data are transferred, and (vii) to lodge a complaint with the data protection authority.

To submit your request, please send an email to datenschutz.at@forvismazars.com.

In order to prevent any unauthorized disclosure of your personal data, we must verify your identity. In case of doubt or ambiguity, we will first ask you for additional information (e.g. an identification document).

10. Changes to this privacy statement

Data protection information can change due to different circumstances. In such cases, our data protection declaration will be updated for changes in a timely manner. We therefore invite you to using the latest version published on our websites

Additional general FAQs as well as links to country-specific privacy statements, can be found in the footer of the login page to Forvis Mazars Signals.

<https://www.mazrssignals.com/>

11. Obligations of external users (Clients)

For use of the service and the up- or download of your relevant data, which we require to provide our services, you have determined specific users and we have implemented appropriate access authorizations for these individuals. Depending on the nature of our engagement and its related purposes and timing, we provide either, temporary or unlimited user system access.

Despite of technical security measures, we are not in the position to monitor a secure handling of user authorizations or passwords within your organization. We therefore kindly ask you to inform us immediately in writing about any relevant personnel or organizational changes within your company (staff changes, etc.) or if there is any suspicion that passwords and access authorizations - under whatever circumstances – were compromised, in order to enable us initiating appropriate steps or change requests. We cannot accept any liability for data loss and associated damage resulting from omissions and incidents in this context. We ask you to implement internal controls in this respect to ensure appropriate levels of data protection.

12. Questions and complaints management

We hope that this statement provides you with the relevant information on how we process your personal data within our Forvis Mazars Signals collaboration platform. Should you have any further questions with regard to this statement, or should you wish to make a request, please contact confidentially our **centralized Forvis Mazars Data Protection Team responsible for all Forvis Mazars affiliates in Austria**:

Forvis Mazars Partners GmbH
FAO Ms. Simone Pleninger
Kärntner Ring 5-7
1015 Vienna

datenschutz.at@forvismazars.com

Best regards.

Your Forvis Mazars Team

Vienna, 1 March 2025

Forvis Mazars in Austria

Audit | Tax | Advisory | IT

Forvis Mazars Partners GmbH

Forvis Mazars Audit GmbH

Forvis Mazars IT Services GmbH

Forvis Mazars Financial Advisory GmbH

Forvis Mazars Business Services GmbH

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Forvis Mazars Group (Forvis Mazars Group SC) is an independent member of Forvis Mazars Global, a leading professional services network. Forvis Mazars Group SC is a cooperative company based in Belgium and organised as one integrated partnership. Forvis Mazars Group SC does not provide any services to clients. Visit forvismazars.com to learn more.

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