

ENERGY AND GAS DISTRIBUTION COMPANY



> CASE STUDY. TECHNOLOGY AND DIGITAL SOLUTIONS

DEPLOYED A ROBOTICS PROCESS AUTOMATION EXPERTISE CENTRE FOR OUR MULTINATIONAL CLIENT

CONTEXT

Our client is a major multinational energy and gas distribution company. With a long history and strong reputation, they operate in approximately 75 countries with over 150,000 employees and €15 billion of investments.

CHALLENGES

The client asked Mazars for our support to deploy a Robotic Process Automation (RPA) expertise centre, a form of clerical process automation technology based on the notion of software robots or artificial intelligence (AI) workers.

SOLUTION

Our innovative solution required two steps:

1. **Assess existing assets** (methodology, tools, organisation)

2. **Target organisation recommendations**

- Role segregation
- Platform governance
- Creation of new roles
- Acceptance process description (ROI)

The client was delighted with our capacities in process intelligence and putting the human at the core of our robot processing solutions, which is a pivotal differentiation factor for Mazars.

CLIENT > Major multinational energy and gas distribution company

COUNTRY > France

SECTOR > Infrastructure & Energy

ASSIGNMENT > Technology and Digital Solutions

OFFERING > Consulting team in France

TEAM > Consulting team

IMPACT > By delivering an innovative solution we were able to successfully deploy an RPA expertise centre.

Detailed information available on www.mazars.com